

**बिड दस्तावेज़ / Bid Document**

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	01-09-2025 20:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	01-09-2025 20:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	60 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Assam
विभाग का नाम / Department Name	Chief Ministers Office
संगठन का नाम / Organisation Name	Chief Minister Of Assam
कार्यालय का नाम / Office Name	Dispur
वस्तु श्रेणी / Item Category	Manpower Hiring for Financial Services - Onsite; Chartered Accountant
अनुबंध अवधि / Contract Period	1 Year(s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष / Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है / Past Experience of Similar Services required	Yes
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Exemption for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC), Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय-सीमा बढ़ाने के लिए आवश्यक न्यूनतम सहभागी विक्रेताओं की संख्या। / <b>Minimum number of bids required to disable automatic bid extension</b>	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / <b>Number of days for which Bid would be auto-extended</b>	7
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	60000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / <b>Financial Document Indicating Price Breakup Required</b>	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

#### ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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#### ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

#### लाभार्थी /Beneficiary :

Under Secretary, Chief Minister's Secretariat  
 Chief Minister's Secretariat, 2nd floor, Block-J, Lok Sewa Bhawan, Janata Bhawan, Dispur-781006  
 (Pabitra Kumar Bhuyan)

**विभाजन/Splitting**

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई अनुपालन/MII Compliance**

एमआईआई अनुपालन/MII Compliance	Yes
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**एमएसई खरीद वरीयता/MSE Purchase Preference**

एमएसई खरीद वरीयता/MSE Purchase Preference	No
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1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
3. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
  1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
  2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
  3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

**अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required****Manpower Hiring For Financial Services - Onsite; Chartered Accountant ( 1 )****तकनीकी विशिष्टियाँ /Technical Specifications**

विवरण/ Specification	मूल्य/ Values
<b>कोर / Core</b>	
Deployment Location	Onsite
Type of Professional/Resources required	Chartered Accountant
Certifications of Professional/Resources required	Chartered Accountant under ICAI
Qualification of Professional/Resources required	CA
Total Experience of Professionals / Resources (In years)	3 - 5 Years
<b>एडऑन /Addon(s)</b>	

## अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

### परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of manpower deployed	अतिरिक्त आवश्यकता /Additional Requirement
1	Pranabesh Dey	781006,Chief Minister's Secretariat, Lok Sewa Bhawan, Dispur	1	<ul style="list-style-type: none"><li>Number of Months : 12</li></ul>

### क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

#### 1. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

#### 2. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 3. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 4. Generic

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

#### 5. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

##### 1. Term of reference of Chartered Accountant:

Chief Minister's Secretariat intends to engage a Guwahati based Chartered Accountant empaneled with C & AG for filing e-TDS Return (Form 24Q & 26Q), online generation of Form 16 & Form 16A and filing GST Return. The Bidder should have trained /experienced personnel and manpower to carry out this activity. Subcontracting/outsourcing/consortium of any work is not allowed.

##### 2. Scope of Work:

Chief Minister's Secretariat intends to outsource filing of e-TDS Return, online generation of Form 16 & 16A & filing of GST return every month. All costs and expenses associated with the delivery of services as per the scope should be borne by the bidder.

· The bidder should have owned/licensed set up for filing of e-TDS Return, online generation of Form 16 & 16A & filing GST return.

· The bidder has to process e-TDS return, online generation of Form-16 and Form-16A for approximately 20 employees of Chief Minister's Secretariat and also to process filing of GST return per year for approximately 25 nos. of firms/ suppliers.

- The successful bidder should ensure that all the requirements should be available within a month from the date of signing the Contract. Non-availability of the functionality will attract penalties, as may be decided by Chief Minister's Secretariat and may also entail termination of Contract.

- The costs and expenses for installing/upgrading/operating/integrating with Chief Minister's Secretariat existing systems, if required are to be borne by the Service Provider/Successful Bidder.

- Turnaround Time (TAT) shall be as per Chief Minister's Secretariat statutory requirements.

- The successful bidder should provide reports such as the number of forms received for processing, forms processed/rejected with reasons thereon and successful adherence of TAT or reasons for non-adherence etc.

- The successful bidder should provide round the clock reliable support for facilitating Chief Minister's Secretariat to handle TDS / GST matters.

- The process should be agreed through exchange of knowledge for carrying the activities as per the scope of work and should be documented.

- The agreed services are to be provided on-site from Chief Minister's Secretariat premises whenever required.

### 3. Knowledge, Skills and Abilities:

Must possess required knowledge, skills abilities and experience and be able to explain and demonstrate that the essential functions of the consultant as described above. The incumbent should have in-depth knowledge and expertise in the field of income tax and GST and ability to resolve problems that requires the exercising of good judgment.

Offer advisory services on GST, Income Tax and related matters pertaining to the Establishment of Chief Minister's Secretariat, as and when required.

Support Chief Minister's Secretariat in maintaining the accounts and store.

### 4. Qualification & Experience:

- The Bidder should be an Individual CA/ Tax Consultant with minimum 5 years of existence and must be engaged with State Government Organizations / PSUs / Government Undertakings with minimum 3 years in the field of TDS related activities as per detailed scope of work stated in the Scope of work. The Bidder should submit the documentary evidence of the same as part of its Bid.

- The Bidder should not be blacklisted by any Govt. /Govt. Agency/Financial Institutions in India or overseas. In this regard, the Bidder shall provide a self-certification on its letter head at the time of submission of Bid.

- The bidder must be a Guwahati based Chartered Accountant empaneled with C & AG.

5. Duration of engagement: The requirement of Consultant (Account) services on regular basis. The Consultant (Account) will be hired initially for 1 (one) year on contract basis. The Consultant (Account) services may be extended further period based on satisfactory performance of the services.

### 6. Output Deliverables of the Financial Consultant/Advisor :

- The Bidder should be able to provide services as specified in the scope of work given in this document, from Chief Minister's Secretariat, premises whenever required.

- The Bidder should have a business continuity plan in place.

- Bidder should comply with all applicable Union, State and local laws, ordinances, regulations in performing its obligations including the procurement of licenses, permissions, certificates, etc. payment of taxes, if required. In this regard, the Bidder shall provide a self-certification on its letterhead along with certified copies of said documents at the time of submission of Bid.

- Satisfactory professional services to the Corporation in respect of above assigned task.

- Reports and other documents developed and generated in discharge of above assigned task, or any other financial or accounts related documents/reports considered to be important by the Chief Minister's Secretariat.

#### 7. SLA Penalty Clause:

It will be the duty of the Chartered Accountant firm to keep utmost secrecy of financial information data full fill all the assigned responsibility for this Secretariat. The Violation of which to lead the termination of contract/ Services,

8. Photo copy of experience shall compulsorily be submitted along with Bid document.

9. Chief Minister's Secretariat reserves the right to reject any or all Bid without assigning any reason thereof.

10. Any conditional Bid shall liable to be rejected without assigning any reason thereof.

11. The Selected Chartered Accountant shall submit a performance security of 5% of contract value in the form of FDR in favour of Chief Minister's Secretariat.

### अस्वीकरण/**Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of

Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---